

This is a list of resources available to graduate students at the University of Toronto and to individuals living in Toronto and the Greater Toronto Area.

Distress Phone Lines

Assaulted Women's Helpline | 416-863-0511 (GTA) | 1-866-863-0511 (TOLL-FREE)

Provides free, 24-hour, 7-day-a-week crisis counselling, emotional support, information, and referrals via telephone to women in up to 200 languages. Completely anonymous and confidential.

ConnexOntario | 1-866-531-2600

Free confidential helpline that can provide information about mental health supports near you. Available 24 hours a day, 7 days a week. The Ontario Mental Health Helpline also provides chat and email services.

EmpowerMe | 1-833-628-5589 (press 0 for crisis line or stay on the line to make an appointment with a counsellor)

EmpowerMe offers phone and videoconferencing with counsellors in many languages for a variety of issues, such as depression, stress, and anxiety. U of T is piloting this program this year. Available 24/7 and completely free.

Gerstein Centre | 416-929-5200

Provides free, voluntary, and confidential crisis intervention service over the phone and in-person for adults living in the City of Toronto. Available 24 hours a day, 7 days a week.

Good2Talk | 1-866-925-5454 | TEXT GOOD2TALKON to 686868

Good2Talk is a free, confidential helpline providing professional counselling and information and referrals for mental health, addictions, and well-being to post-secondary students in Ontario. Available 24 hours a day, 7 days a week.

Hope for Wellness Help Line | 1-855-242-3310

Offers immediate mental health counselling and crisis intervention to all Indigenous peoples across Canada. Available 24 hours a day, 7 days a week. Counsellors are also available through

online chat. Phone and chat counselling are available in English, French, Cree, Ojibway, and Inuktitut.

My SSP | 1-844-451-9700

Culturally competent mental health and counselling services in 146 languages for international and domestic student use. Outside of North America, call 001-416-380-6578. Web option is here.

Naseeha Helpline for Young Muslims | Call or Text: 1-866-627-3342

A confidential helpline for young Muslims to receive immediate, anonymous, and confidential support over the phone from 12PM-12AM EDT, 7 days a week and over text Monday to Friday.

Ontario's Online and Text Crisis Services (ONTX) | 905-430-2522 | 1-800-452-0688 Text 258258

If you are not comfortable using the phone or would prefer to communicate with someone online or over text, ONTX is able to chat and text regarding distress, crisis, and suicidal thoughts. Text services are available from 2pm to 2am, 7 days a week at 258258. Online chat services are also available from 2pm to 2am, 7 days a week.

Scarborough Hospital Mobile Crisis Program | 416-495-2891

Provides Telephone Crisis Response and community mobile crisis visits to individuals over 16 years of age who are experiencing a mental health crisis in Scarborough and East York.

Suicide Prevention Lifeline | 1-800-273-TALK (8255)

The Lifeline provides 24/7, free, and confidential support for people in distress, prevention, and crisis resources for you or your loved ones.

Talk4Healing | 1-855-554-HEAL (4325) (Help Line) | 1-888-200-9997 (Crisis Line)

A 24-hour helpline by Indigenous women for Indigenous women. Free and confidential, 14 Indigenous languages plus English and French. Call or text.

<u>The Warm Line</u> | 1-888-768-2488 | Online Chat

A confidential and anonymous service for adults. Call services available 3pm-7pm Ontario (EDT), 7 days a week. Online chat is available 12pm-12am, 7 days a week.

Toronto Distress Centre | 416-408-4357 (GTA) | 905-459-7777 (PEEL)

The Distress Centre offers 24/7 emotional support, crisis intervention, suicide prevention and linkage to emergency help when necessary. Available 24 hours a day, 7 days a week.

Wellness Activities/Resources

Academic Success Centre

The Academic Success Centre helps undergraduate and graduate students reach their full potential by helping students develop important skills such as note-taking, study strategies, writing, giving a presentation, and reducing test anxiety.

Accessibility Services

Provide students with a network of resources to succeed, both inside and outside the classroom. Services include arranging test and exam accommodations, peer mentoring and drop-in, expertise in learning strategies, and access to funding for disability-related supports.

Better Coping Skills | Tues 12-1:30PM EDT (Zoom)

If you're having trouble coping with the demands of university life—or even regular everyday situations—this series of workshops can help you build the skills you need to thrive.

BounceBack Ontario | 1-866-345-0224

A free skill-building program managed by the Canadian Mental Health Association. It is designed to help adults and youth 15+ manage low mood, mild to moderate depression and anxiety, stress or worry. Delivered over the phone with a coach and through online videos, this service will provide access to tools that will support you on your path to mental wellness.

Breathe Well Workshop | Mon & Thurs (1.5hr via Zoom)

Feeling too busy to manage stress effectively as a university student? Come learn about the benefits of restorative breath, try new techniques for relaxation such as muscle tension reduction, and learn new tips for taking time to pause and recharge.

Building Positive Mental Health | Fri 12-1:30PM EDT (Monthly)

This workshop will help you learn coping strategies, learn about mental health workshops available, and a post-session worksheet with ongoing access to resources will be provided.

CAMH Game Changers

A mental health program designed to help young Canadians feel more comfortable talking about health, mental health, seeking help, and supporting friends. Their tools have been co-created with CAMH's clinical and education team alongside youth ambassadors to ensure they reflect informed research with a youth perspective.

Dealing with Depression: A Resource Guide

If you or someone you know is suffering from depression, it can be difficult to know where to turn. This resource guide contains a selection of some of the best websites, organizations, and other helpful resources available to anyone who has been diagnosed with or suspects they are suffering from depression.

Health & Wellness | 416-978-8030; 214 College Street, 2nd Floor

Offers a wide variety of mental health services including psychotherapy, pharmacotherapy, group therapy, and embedded counsellors. UofT students who have registered and paid fees at the University of Toronto are eligible for services.

Hong Fook Mental Health Association | 416-493-4242; 130 Dundas St. W., 3rd Floor

Hong Fook Mental Health Association is the leading ethno-cultural community mental health agency with a consolidated culturally competent team in Ontario serving Asian communities.

Mennonite New Life Centre of Toronto | Various Locations

Many immigrants and refugees experience high levels of stress and trauma because of their migration and settlement experiences. In addition, they struggle to find help in their first language. The Mennonite New Life Centre of Toronto Mental Health Program mobilizes the skills of internationally trained mental health professionals to meet the emotional health needs of newcomers in Toronto.

Mindful Moments

Daily drop-in meditations, yoga, and Tai Chi for focus, relaxation, and resilience.

Mindyourmind

Offers support and guidance for young people aged 14 to 29 to co-create interactive tools and innovative resources to build capacity and resilience.

Mood Disorders Association of Ontario | 416-486-8046; 36 Eglinton Ave. W., Suite 602

The Mood Disorders Association of Ontario offers free support and recovery programs to people across Ontario living with depression, anxiety, or bipolar disorder. They provide drop-in peer support groups, recovery programs, family and youth clinical support, early intervention for mood disorders and psychosis and online tools focused on wellness and recovery.

MoveU.HappyU

MoveU. is a tri-campus initiative at UofT that promotes healthy active living and improving student mental health. HappyU is a free, unique six-week program that offers physical activity counselling and exercise training to reduce symptoms of stress, depression, and anxiety.

NAVI: Your Mental Health Wayfinder

Navi, short for navigator, is a chat-based virtual assistant for students wanting to learn more about the mental health supports available to them at the University of Toronto. All you have to do is click on the chat button and tell Navi what you need help with or how you are feeling.

Robarts Library Reflection Room

Space for religious, spiritual, and secular practices, including prayer, meditation, yoga, and mindfulness.

Sexual Violence Prevention and Support Centre | 416-978-2266

The Sexual Violence Prevention and Support Centre works with university students, staff, and faculty affected by sexual violence and sexual harassment. They provide help with navigating and accessing supports such as counselling, medical services, academic or workplace accommodations, financial aid, and legal aid.

Sleep Well Workshop | Mon & Thurs (1.5hr via Zoom)

Feeling too busy or stressed as a university student to sleep properly? Come learn about what you can do to improve your sleep and feel more rested and refreshed.

Togetherall

An online community of members, who support, help each other, and share what's troubling them in a safe and anonymous environment. The site is available 24 hours a day, 7 days a week, 365 days a year — no need to wait until morning, the next business day or for a doctor's appointment. You can find support simply by logging on. Free for all post-secondary students.

Workplace Strategies for Mental Health: Post-Secondary Student Resilience

When they begin college or university, students may face significant stressors on their own for the first time. This resource can help them plan so they are better able to cope with the personal and academic stressors they may encounter.

Emergency Shelter

CAMH Emergency Department | 416-535-8501 press 2; 250 College Street

Adults in need of emergency assessment and treatment with mental health and substance abuse issues. No referral required. Available 24 hours a day, 7 days per week.

Central Intake for the GTA | 416-338-4766; Toll Free 1-877-338-3398

Comprehensive list of shelters with direct admission.

Gerstein Centre | 416-929-5200

Provides crisis intervention to adults, living in the City of Toronto, who experience mental health problems. The service has three aspects: telephone support, community visits and a ten-bed, short-stay residence. All three aspects of the service are accessed through the crisis line.

Walk-In Support

416 Community Support for Women | 416-928-3334; 416 Dundas St. E.

416 Community Support for Women is a daytime drop-in program for women looking to gain or give support while coping with isolation, addiction and/or mental health issues and other difficulties. It is open 8:30AM-4:30PM, 7 days a week. Basic services include daily breakfast (8:30-10:00 AM) and lunch (12:00-2:00 PM), weekly food bank, social/recreational programs, and life skills training. The Centre also offers weekly medical clinics and mental health and addiction case management services daily.

Family Service Toronto | 416-595-0307 ext. 269; 128A Sterling Road, 2nd Floor, Suite 202

Family Service Toronto provides free, immediate drop-in counselling for a wide range of concerns to individuals, families, and couples over 18 years of age on Wednesday evenings, opening at 3:00 PM, with the latest arrival at 6:15 PM. No appointment or referral is needed.

What's up Walk-In | Various Locations; Free virtual counselling: 1-866-585-6486

Free Walk-In Mental Health Counselling. No fee. No appointment. No Health Card. Six Locations across Toronto. Immediate mental health counselling for children, youth, young adults and their families, and families with infants is available at the what's up walk-in clinic.

WoodGreen Community Services | 416-645-6000 ext. 1100 or 1200; 815 Danforth Ave., 1st floor

The WoodGreen Walk-in Counselling Service offers free, immediate drop-in counselling on Tuesday and Wednesday evenings to address a wide range of concerns. They open at 4:00 PM,

with the latest arrival at 6:45PM. No appointment or referral is needed. There are no restrictions to access.

U of T Health and Wellness Peer Support

Discuss your challenges with a trained peer. Open for drop-in support from Wednesday to Friday from 11:00 AM – 4:00 PM over Zoom.

Counselling & Psychotherapy

Access CAMH | 416-535-8501 ext. 2; 250 College Street

Provides centralized information, intake, and scheduling for most of CAMH's services. Access CAMH makes it easy for patients, families, friends, and healthcare professionals to find the help and services they need with a single phone call.

<u>Centre for Interpersonal Relationships</u> | 1-855-779-2347 (toll-free) or 647-417-0182 (local); 790 Bay St.

A team of psychologists, psychotherapists, and counsellors that offer a wide range of services for adults, couples, families, and groups.

First Session

A video directory of mental healthcare professionals in Toronto. Each therapist on First Session has been vetted, interviewed, and filmed to help you make the initial thumbs up or thumbs down in a matter of seconds, not hours.

Graduate Counselling Services | 416-978-8030 Option 5

Short-term counselling offered to graduate students by the Health & Wellness Centre and School of Graduate Studies.

Ontario Psychological Association

The Ontario Psychological Association has a referral service to link individuals with psychologists for treatment or assessment.

<u>Psychotherapy Referral Service</u> | 416-920-0655

PRS is a referral service that, based on an intake interview, matches individuals with trained psychotherapists in Toronto.

Psychology Today

Psychology Today maintains an online directory of therapists all over Canada and the U.S.A., with information about their location, therapy type, experience, insurance coverage, etc.

Toronto New Life Wellness Place | 647-340-5433; 1122 Finch Ave. W., Unit 23

The Toronto New Life Wellness Place provides multicultural, multilingual therapeutic wellness services for people in the Greater Toronto Area needing mental health and wellness support.

No- or Low-Cost Counselling & Psychotherapy

Barbra Schlifer Commemorative Clinic | 416-323-9149 ext. 234; 489 College St., Suite 503

Barbra Schlifer offers no-cost group and individual counselling as well as legal and interpretation services to women who have experienced violence.

Catholic Family Service Toronto | 416-921-1163 (Central Toronto); 416-222-0048 (North Toronto)

Catholic Family Service Toronto provides sliding scale individual, family, couple, and group therapy to people of all backgrounds – clients need not be Catholic. No one is turned away for inability to pay.

<u>Family Service Toronto</u> | 416-595-9618; Various Locations

Family Service Toronto provides sliding scale individual, family, couple, and group therapy for a range of difficulties including trauma therapy. They also offer internet counselling. No one is turned away for inability to pay.

Gestalt Institute of Toronto | 416-964-9464; 417 Parliament Street

Gestalt therapy provides an opportunity to move through old issues, make changes, improve relationships, express creativity, decrease generalized fear and mistrust, and learn to have more fun.

<u>Hard Feelings</u> | 416-792-4393; 848 Bloor St. W.

Hard Feelings is an innovative, welcoming community of professional counsellors who provide low-cost services and support. Their storefront sells carefully curated books and resources to help build and sustain stronger mental health.

OISE Psychology Clinic | 416-978-0654; 252 Bloor St. W.

Sliding scale psychotherapy is provided to individual adults by Counselling Psychology graduate students who are supervised by licensed Psychologists. The clinic is open from September through April. Low cost, with sliding scale.

WoodGreen Community Services | 416-645-6000 ext. 1367; 815 Danforth Ave., 1st floor

WoodGreen offers no-cost counselling to individuals 16 years of age or older who are experiencing problems with mental health. They aim to work with people from a recovery strengths-based perspective.

Student Groups on St. George Campus

Leave the Pack Behind

They offer information about smoking and quitting, personalized support, and quitting resources – all for free! The LTPB team at the University of Toronto-St. George campus works together throughout the year to plan and implement activities, events, and campaigns centered around smoking cessation and prevention.

Healthy Minds UofT

Healthy Minds is a mental health advocacy and peer support group focused on providing a physical and mental space for discussion and activities relating to well-being on campus.

Healthy U Crew

A student-led team at the University of Toronto St. George campus dedicated to creating a healthier campus for all students. They use education, advocacy, and collaboration with campus and community partners to help support students in making healthier choices.

Jack.org UofT Chapter

Student group that aims to raise mental health awareness and knowledge, decrease silence and stigma, and challenge the societal and structural barriers that stop students from accessing service.

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